

Privacy & Terms

Privacy:

The Footed Shaft recognizes the importance of your privacy and protecting your personally identifiable information while you are visiting our web site. It is our goal to provide our customers with the opportunity to access and use our products and services in a secure environment. We will not sell your personally identifiable information to anyone.

We understand that you expect us to maintain proper safeguards to protect your confidential information, and we recognize the need for security in the protection of your privacy. Thus, we have established policies and procedures to prevent misuse of your information.

We gather, use, and keep information about you only if required by law, or we believe that the information is necessary to administer our business, and/or to serve your interests by providing you with products, services, and other opportunities. Your information is processed through secured certified servers. We retain any e-mail you send us only until such time as your question has been answered to your satisfaction.

WE COLLECT INFORMATION ONLINE

We use cookies, small files stored on your computer, web beacons, and other technologies to receive and store certain types of information whenever you interact with our website through your computer or mobile device. Cookies are also used to enable functions like shopping cart and checkout. Without cookies they will not work. Information gathered through cookies and web beacons includes the pages you visit on our site, which web address you came from, and the type of browser you are using, this information helps us to customize your web experience.

To provide the best guest experience possible, we are also using this information for reporting and analysis purposes, such as how you are browsing our website, and the performance of our marketing efforts.

Terms

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The Footed Shaft assumes no responsibility and shall not be liable for any damages due to viruses that may infect your computer equipment or other property on account of your access to, use of, or browsing in the Website or your downloading of any materials, data, text, images, video, or audio from this Website.

Security Policy

Your payment and personal information is always safe. Our Secure Sockets Layer (SSL) software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all of your personal information, including credit card number, name, and address, so that it cannot be read over the Internet.

Shipping and Delivery Policy

Please be assured your orders will be shipped within 24 hours of purchase in most instances. We determine the most efficient shipping carrier for your order. The carriers that may be used are: U.S. Postal Service (USPS), United Parcel Service (UPS) or FedEx.

If you are trying to estimate when a package will be delivered, please note the following: Credit card authorization and verification must be received prior to processing. Federal Express and UPS deliveries occur Monday through Friday, excluding holidays. Most online orders are shipped priority or UPS Ground for hazardous materials.

Online Refund Policy

While we strive to always do our best in getting your online purchases safely delivered to your home, we do know that sometimes products can be defective, damaged, or you just do not like the product ordered. We will gladly refund or exchange any unused product minus cost of shipping within 30 days of purchase date.